



About Alithya

Alithya is one of the most prominent strategy and digital technology companies in North America.

Founded in 1992, the firm advises guides and assists its clients in their pursuit of innovation and excellence. Its clients are mainly active in finance, insurance, telecommunications, energy, transportation, health, and government sectors.

Alithya has more than 2,000 professionals in Canada, the United States and Europe.

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EXECUTIVE SUMMARY

- A leading international oil company embarked on a system migration from a custom application running on a legacy platform to a vendor supported application running on modern DCS platform
- The project had four streams executing simultaneously with a geographically dispersed team
- The project included concurrent installation and delivery to three client sites in Europe
- The project was delivered successfully with Alithya providing key a mix of domain and technical resources that resulted in major contribution to three of these streams
- Alithya was subsequently selected as the primary vendor for the follow on project implementation

CHALLENGES

- Project had stakeholders from 10 client sites
- Customer had limited experience with Windows based technologies and DCS platform
- Upgrades were being delivered for both the DCS platform and the vendor application software
- Vendor application software was not fully integrated with their new DCS platform
- Vendor application software had defined gaps of functionality required by client
- Additional site-specific applications were required at the DCS and vendor application level
- Project executed with a delivery team that spanned 9 countries across the globe

RESULTS

- A single Alithya consultant was engaged as an application and domain expert
- Alithya contribution grew to twelve consultants on the team—largest non-client representation
- Alithya recommended, installed and maintained a cloud solution for issue tracking for this global team
- Alithya attained expertise in 3rd party application architecture and design allowing not only contribution to completion and enhancement of the core product but key toolkit to bridge defined gaps
- Alithya was assigned to lead development of site-specific applications required for each of the three European client sites
- Alithya was selected as the primary vendor to assist in the implementation at the follow on client site and have continued to assist 3rd party vendor with product development

